

# Itheon Xmas Newsletter

December 2008



## Recent Company News and Product Announcements

### Blue Chip Customer Engineering Invest In Itheon

**Itheon are pleased to announce that they have recently become part of Blue Chip Customer Engineering Ltd, based in Bedford, UK.**

Brian Meredith, Managing Director of Blue Chip, commented:

“This latest acquisition is in line with our strategy to further expand our range of services to both our existing hardware maintenance and managed service customers and to support Blue Chip’s continued success in winning larger customer contracts. Itheon’s IT Service Management software not only adds considerable functionality to our existing solutions but the extensive platform support and aggressive product development roadmap will enable Blue Chip to offer our customers the ability to deliver even more value to their businesses.

As companies look to reduce cost out of their business whilst continuing to provide a resilient, agile and highly available IT infrastructure, the automation of their data centres will become paramount to their survival. We believe, in this respect, Itheon is perfectly positioned to help our customers achieve their goals.”

### About Blue Chip

In 1987, Blue Chip Customer Engineering was established as a specialist company to provide IT support services for IBM Midrange users. The Bedford based company has grown organically to become the largest independent IBM Midrange specialist in the UK.

### A Big Thank You

We would like to take this opportunity of thanking you for your continued support over this last year.

### Questions & Answers Regarding the Acquisition

**Q. Will I need to update my supplier records?**

A. There is no change to Itheon’s legal entity status, all existing company registration details and contracts remain unchanged.

**Q. Will there be any changes to my Itheon contact details?**

A. Your Account Manager, Service Desk, associated telephone numbers and email addresses will remain exactly the same. Itheon’s staff will move to Blue Chip’s extensive HQ office facility in Bedford from January 2009.

**Q. I have some further questions regarding the acquisition, who should I contact?**

A. Please contact your Account Manager or email [sales@itheon.com](mailto:sales@itheon.com)

### 2009 And Beyond

We look forward to the New Year with new investors, a new prestigious office HQ, new versions of iAM offering increased functionality, such as Microsoft’s Windows Management Instrumentation support, and an extension of our platform support with the addition of the IBM AS/400 and iSeries range.

